



## NAAC-DVV CLARIFICATION -2

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

**HEI Input: A.** All of the above

**\* The HEI has sought clarification and raised an issue to NAAC regarding whether to submit 5year data (2017-18 to 2021-22) or 6year data (2017-18 to 2022-23) for the DVV-2 findings. In this regard the NAAC has clarified to provide the DVV-2 clarification responses only for the five assessment years that are 2017-18 to 2021-22.**

Issue Id : 2312221210 dated 22/12/2023

DVV-2 Findings	Response of HEI
Provide Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms. Provide Circular/web-link/ committee report justifying the objective of the metric Provide Minutes of the meetings of student grievance committee, as per metric for the year 2022-23*.	<ol style="list-style-type: none"> <li>1. The circular, web link or committee report justifying the objective of the specified metric is provided.</li> <li>2. We have provided minutes of the meetings of student grievance committee, as per metric for the year 2022-23.</li> <li>3. We have also provided the proof of the constitution of the Internal Complaints/ Grievances Committee and other committees as per UGC norms.</li> </ol> <p><b>* As per the Clarification sought by NAAC, we have provided document for the Year 2021-22 instead of 2022-23. (Issue Id : 2312221210 dated 22/12/2023)</b></p>

### HEI Response Documents

Sl. No.	Description	Link for relevant Documents
1	Certificate from the Principal	<a href="#">View Document</a>
2	Implementation of guidelines of statutory/regulatory bodies	<a href="#">View Document</a>
3	Organization wide awareness and undertakings on policies with zero tolerance	<a href="#">View Document</a>
4	Mechanisms for submission of online/offline students' grievances	<a href="#">View Document</a>
5	Timely redressal of the grievances through appropriate committees	<a href="#">View Document</a> (Minutes of Meeting)
6.	Web link for statutory/regulatory Committees.	<a href="#">View Document</a>